# QUICK UPDATE

for our customers:

Everything you need to know about our measures during these times.

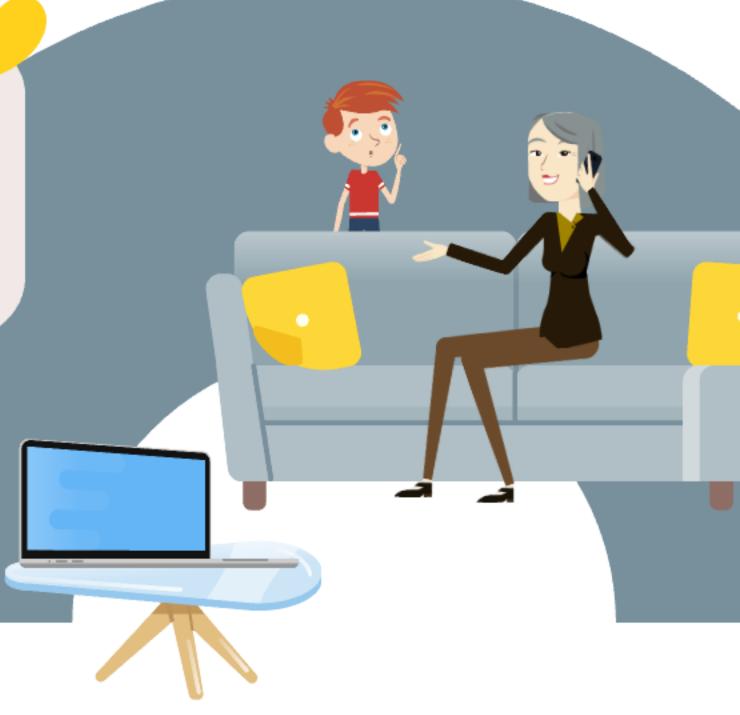


### Dear customers:

First and foremost, we hope that you are all healthy and safe!

In response to these challenging times, we would like to give you an overview of our measures to avoid supply chain disruptions due to Covid-19 and to best possibly support your needs.







### What We've Done...

...to ensure wellbeing, safety and continuous production:

DAILY workstation and office CLEANING. Disinfectants are provided in all areas.

PERSONAL PROTECTIVE EQUIPMENT: Face masks or shiels are mandatory.

#### SOCIAL DISTANCING:

Workstations and office areas will adhere to social distancing guidelines of 6ft (2m) between employees.

Online meetings whenever it's possible.





## What We've Done...

...to ensure wellbeing, safety and continuous production:

IMPLEMENTED PROCESS for dealing with COVID-19 suspected cases

IMPLEMENTED BACK-UP PLAN for MANUFACTURING-WORKERS to minimize risk of standstills

HOME-OFFICE regulations for OFFICE STAFF to ensure safety and high level service.





### What We've Done...

...to ensure wellbeing, safety and continuous production:

ENSURING a smooth SUPPLY CHAIN through:

frame contracts and extra stock for our RAW MATERIALS

respectful, long-term partnerships with all of our suppliers and tool makers - high flexibility, e.g. on providing SPARE PARTS

MAIN SUPPLIERS are based IN EUROPE - short delivery times, more flexibility

MULTI-SUPPLIER STRATEGY whenever it's possible





